

Sponsored Webinar San Diego Section, AACC
FREE to members and their guests

Thursday, March 14 **Connecting Laboratory Staff to the Patient Experience:
A Recipe for Success**



Location: UCSD Center for Advanced Laboratory Medicine
UC San Diego, 10300 Campus Point Drive, San Diego, CA
92121.

Conference Room C, on the SE side of the building; first
parking lot on the right as you enter the complex.

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Program Information

Connecting Laboratory Staff to the Patient Experience: A Recipe for Success is the second of eight programs in the AACC/Seattle Children's Hospital Lab Management Series of webinars. In today's highly automated clinical laboratories, lab staff is often focused on the efficient production of test results and can lose sight of the patient, whose fate may change because of those results. Register for this informative webinar and learn how "factory-like production" in clinical labs may put patients at risk and how to remedy the situation, as well as how lab employees can overcome perceived barriers that prevent them from making connections with patients.