PLUGS® Summit 2015:
Ending Patient Harm & Financial Waste Associated with Mis-ordering of Laboratory Tests

June 25-26, 2015
Seattle Children’s Research Institute
Jack MacDonald Building

*Poster submissions due by: March 1, 2015

Presented by:
Course Description
This two-day program brings together Utilization Management (UM) leaders for a lively discussion on the practical application of laboratory UM tools in diverse healthcare settings. We will cover different approaches to tackle test utilization challenges, such as insurance preauthorization, provider culture, and other dynamic UM issues.

Who Should Attend
- Pathologists
- Laboratory Administrators
- Medical Technologists
- Medical Directors
- Genetic Counselors

Course Location
Seattle Children’s Research Institute
Jack MacDonald Building
1900 9th Avenue
Seattle, WA 98101

Call for Posters
Please share your utilization management experiences by submitting a poster abstract, maximum 500 words. Suitable posters include case series, retrospective and prospective studies highlighting utilization management interventions or process changes – successes and failures are encouraged. Please submit abstracts by March 1, 2015 to: plugs@seattlechildrens.org.
Submissions will be reviewed by the planning committee and you will be notified of the outcome by April 15, 2015.

Parking (Rates subject to change without notice.)
The Jack MacDonald Building Parking Garage is located on Stewart St. between 9th Ave. and Terry Ave. Clearance is 6’9”. When coming south on Stewart St. (which is one-way), take the first alley entrance on the right hand side, just past Terry. There will be a “Diamond Parking” sign. Please note the garage is available on a first-come, first-served basis. Current rates:

- 3-4 hrs $18
- 4-6 hrs $22
- 6-8 hrs $25
- 8-24 hrs $30

Stewart Place Parking Lot: 1010 Stewart St. The lot is bordered by Stewart, Boren, Virginia & Terry. The entrance to the Jack MacDonald Building is located on 9th Ave. between Stewart and Virginia.

Travel Information
- From SeaTac Airport: Take light rail to the Westlake stop (last stop on route)
Central Link Light Rail: http://www.soundtransit.org/Schedules/Central-Link-light-rail
- From downtown hotels: Walk, cab or take the streetcar to hotel
South Lake Union Streetcar: http://www.seattlestreetcar.org/slu.htm

Lodging (We have limited room blocks and conference rates at the following.)
- Mayflower Hotel - $199/night (free Wi-Fi)
  405 Olive Way
  Seattle, WA 98101
- Must book by: June 3, 2015
- Reservations: 1-800-426-5100
- Identify yourself as: “Seattle Children’s PLUGS Summit”
• Hotel Andra - $239/night (free Wi-Fi)
  2000 4th Ave. (10 minute walk to conference space)
  Seattle, WA 98121
  • Must book by: June 3, 2015
  • Reservations: 1-800-448-8600
  • Identify yourself as: “Seattle Children’s PLUGS Summit”

Course Objectives
Participants will be able to assess and utilize best practices to:
• evaluate strategies for decreasing test order errors;
• analyze a specific utilization management problem and select an appropriate strategy for addressing that problem and how to implement that strategy;
• identify areas to partner with insurance companies to improve test utilization management
• develop systems to improve insurance preauthorization processes

Course Planners
Michael Aston, MD, PhD
Medical Director, Laboratories, Seattle Children’s Hospital; Clinical Professor, UW Dept of Laboratory Medicine

Bonnie Cole, MD
Pathologist, Seattle Children's Hospital; Clinical Assistant Professor, UW Dept of Pathology

Jane Dickerson, PhD, DABCC
Co-Director, Chemistry Laboratory and Associate Director Reference Laboratory Services, Seattle Children's Hospital; Clinical Assistant Professor, UW Dept of Laboratory Medicine

Jessie Conta, MS, CGC
Genetic Counselor Supervisor, Seattle Children’s Hospital

Darci Sterren, MS, CGC
Genetic Counselor, Seattle Children’s Hospital

Shannon Stasi, MS, CGC
Genetic Counselor, Seattle Children’s Hospital

Monica Wellner, BS
Manager of Specialty Laboratories, Seattle Children’s Hospital

Nitasha Kumar, MBA
Course Coordinator, and Business Development Specialist, Seattle Children's Hospital

Kathie Kohorn, MA
Program Manager, Continuing Medical Education, Seattle Children’s Hospital

Accreditation
Seattle Children’s is accredited by the Washington State Medical Association to provide continuing medical education for physicians.

Seattle Children’s designates this live educational activity for a maximum of 10.25 AMA PRA Category 1 Credits™. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

This activity meets the criteria for up to 10.25 hours of Category 1 CME credit to satisfy the relicensure requirements of the Washington State Medical Quality Assurance Commission.

Category 1 CEUs are offered to all genetic counselors attending the conference. A nonrefundable payment of $25.00 will be collected upon arrival.

Seattle Children’s Hospital is approved as a provider of continuing education programs in the clinical laboratory sciences by the ASCLS P.A.C.E.® Program.
**Acknowledgement**
A special thanks to the Pacific Northwest Section of the American Association for Clinical Chemistry (PNW-AACC), PreventionGenetics (PG), NextGxDx (GeneConnect) for their unrestricted educational grants in support of this event.

**PROGRAM**

**Thursday, June 25th, 2015**

7:00 am  Continental Breakfast and Sign-In  
**Welcome slide show and trivia questions about PLUGS**

8:15 am  Welcome and Opening Remarks  
Michael Astion, MD, PhD

8:30 am  OPENING ADDRESS: The Insurance Industry Perspective on the Future of Laboratory Utilization Management  
Michael Graf, MS, CGC

9:15 am  KEYNOTE: Bringing Value to Healthcare: The Kaiser Experience  
Tom Hickey, MD

10:15 am  BREAK

10:30 am  Optimizing Your Institution’s Utilization Management Committee  
Jim Hernandez, MD

11:30 am  War on Wheat: What We Learned about Testing Algorithm Development  
Marilyn Hamilton, MD, PhD

12:30 pm  LUNCH (provided)

1:30 pm  PANEL: Utilization Management Dilemmas – Bring Your Favorite Case  
Kevin Foley, PhD, DABCC  
Chris Miller, MS, CGC  
Julie Rousseau, MS, CGC  
Rob Carpenter, MS, MT  
Jane Dickerson, PhD, DABCC

2:45 pm  BREAK

3:00 pm  Tips for Managing Difficult UM Conversations with Physicians and Other Providers  
Jessie Conta, MS, CGC  
Darci Sternen, MS, CGC  
Christina Zaleski, MS, CGC

3:30 pm  How to Use Insurance Preauthorization and Collaboration to Drive Quality Improvements in Your UM Program  
Jodie Vento, MGC, CGC

4:30 pm  ADJOURN

6-8:00 pm  Welcome Reception and Dinner
Friday, June 26th, 2015

7:45 am Optional Tour: Seattle Children’s Laboratory (24 person limit, reservation required)

Transport from Hotel to Seattle Children’s Laboratory
8:15 am Continental breakfast
9:00 am Tour Seattle Children’s Laboratory
10:30 am Transport from Seattle Children’s back to Conference Room

11:30 am Making the Grade: Provider Report Cards
Kim Riddell, MD

12:30 pm LUNCH (provided)

1:30 pm Low, Medium, and High-Technology UM Solutions That You Can Implement NOW.
Bobbi Pritt, MD
Brian Jackson, MD

3:00 pm The Future of PLUGS
Michael Astion, MD, PhD

4-5:45 pm CLOSING RECEPTION

Presenters

Michael Astion, MD, PhD
Seattle Children’s Hospital; University of Washington

Robert Carpenter, MS, MT
Children’s Hospital Colorado

Jessie Conta, MS, CGC
Seattle Children’s Hospital

Jane Dickerson, PhD, DABCC
Seattle Children’s Hospital; University of Washington

Kevin Foley, PhD, DABCC
Kaiser Permanente

Michael Graf, MS, CGC
CareCore National

Tom Hickey, MD
Kaiser Permanente

James Hernandez, MD
Mayo Clinic

Marilyn Hamilton, MD, PhD
Children’s Mercy Kansas City

Brian Jackson, MD
ARUP Laboratories; University of Utah

Chris Miller, MS, CGC
ARUP Laboratories

Bobbi Pritt, MD
Mayo Clinic

Kim Riddell, MD
Group Health

Julie Rousseau, MS, CGC
Claritas Genomics

Shannon Stasi, MS, CGC
Seattle Children’s Hospital

Darci Sternen, MS, CGC
Seattle Children’s Hospital

Jodie Vento, MGC, CGC
Children’s Hospital of Pittsburgh; University of Pittsburgh

Christina Zaleski, MS, CGC
PreventionGenetics
PLUGS® Summit 2015

Course Fee:  (includes catering, instructional materials and CME credit):

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<th>Early Rate by 4/1/15</th>
<th>After 4/1/15</th>
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<tr>
<td>PLUGS Members</td>
<td>$500</td>
<td>$600</td>
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<tr>
<td>Standard Registration</td>
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Online registration ONLY at:  http://www.regonline.com/PLUGS2015

You must pre-register online; there is no registration at the door.

**NOTE:**  Online registration includes sign-up for the following.  Please be sure to select these options if you wish to attend:
- Thursday night dinner (complementary with registration)
- Seattle Children’s Lab tour (limited to first 24)
- PRE- REGISTRATION REQUIRED by 12 pm PST June 20, 2015.

**Cancellation Policy**

Once your registration has been processed, requests for cancellations will be made, minus a $50 processing fee, up to June 1st, 2015.  No refunds will be issued after that date.

Contacts:
- For registration:  Kathie Kohorn at Kathie.kohorn@seattlechildrens.org (206) 987-5379
- For hotel or other logistics:  Nitasha Kumar Nitasha.kumar@seattlechildrens.org (206) 987-3361

PLUGS (Pediatric Laboratory Utilization Guidance Services) Website:
http://seattlechildrenslab.org/PLUGS