

Date	Test	Error Type	Clinically Significant	Patient Harm	Tech	Action	Education
01/03/18	OSMOL	Manual entry	Y	N	ATECH	Coaching/Huddle	GENERAL
01/09/18	DIGOX	Editing error	N	N	DTECH	Coaching	TARGETED
01/10/18	OSMOL	Manual entry	Y	N	BTECH	Coaching/Huddle	GENERAL
01/12/18	ALT	Editing error	Y	N	DTECH	Coaching	TARGETED
01/13/18	FERRI	Editing error	Y	N	DTECH	Coaching	TARGETED
01/16/18	OSMOL	Manual entry	Y	N	CTECH	Coaching/Huddle	GENERAL
01/17/18	BIC	Instrument method	Y	N	MIDDLEWARE	Vendor/IT/LIS	N/A
01/17/18	BIC	Instrument method	Y	N	MIDDLEWARE	Vendor/IT/LIS	N/A
01/17/18	BIC	Instrument method	Y	N	MIDDLEWARE	Vendor/IT/LIS	N/A
01/23/18	CEA	Dilution error	N	N	FTECH	N/A – WATCH	TARGETED
01/30/18	TROPONIN	SOP not followed	Y	N	ETECH	Coaching	TARGETED

KEY

	Example of instrumentation issue – Tech education not indicated
	Example of an error performed by multiple techs – GENERAL EDUCATION NEEDED
	Example of an error performed by ONE tech multiple times – TARGETED EDUCATION NEEDED
	Example of ONE significant error – prompt action/education

Error Type	JAN 2018
Editing error	9
Instrument method	13
Manual entry error	4
Dilution error	1
SOP not followed	1
Total errors	28
Total chem samples	116,000
% Chemistry errors	0.024%
Total clinically significant	9
Total patient harm	0

KEY

At/Above benchmark	#
Below benchmark	#