

Error Type	CMS Labs	CMS POL	CAP	COLA	TJC
Testing personnel competency	6	5	1	1,8	1
Activity menu			2		
Procedure manual	1,3	1,3	3		
Instrument correlations	10	10	4		2
SOP manual review			5		
Maintenance records	9	9	6		7
Reagent labeling; expiration	8	7	7		
PT evaluation / Review by lab director			8	3,4	
Method validation approval			10		
PT enrollment				10	4,9
LD not fulfilling his role: QC/QA review				2	5\$,6
Waived testing QC and IQCP				5	10
TC and TS not complying with role and responsibilities				6	5\$
AMR verification problems				9	8
SOP for analytical systems	2	8			
Check test accuracy: 2X/Yr	4	2	9		
Test report content	5	4			3
Test performed manufacturer instructions	7	6			
Lack of cumulative QC				7	

CMS, Centers for Medicare and Medicaid Services; POL, physician office labs; CAP, College of American Pathologists; TJC, The Joint Commission; SOP, standard operating procedures; PT, proficiency testing; LD, lab director; QC, quality control; QA, quality assurance; IQCP, individualized quality control plan; TC, technical consultant; TS, technical supervisor; AMR, analytical measurement range.

\$ Some laboratories have their medical director fulfill role and responsibilities of the TC/TS.