

PLUGS[®] Summit 2015:

Ending Patient Harm & Financial Waste Associated
with Mis-ordering of Laboratory Tests



June 25-26, 2015

Seattle Children's Research Institute
Jack MacDonald Building

*Poster submissions due by: March 1, 2015

Presented by:



PLUGS[®]
Pediatric Laboratory Utilization
Guidance Services

GENERAL INFORMATION

Course Description

This two-day program brings together Utilization Management (UM) leaders for a lively discussion on the practical application of laboratory UM tools in diverse healthcare settings. We will cover different approaches to tackle test utilization challenges, such as insurance preauthorization, provider culture, and other dynamic UM issues.

Who Should Attend

- Pathologists
- Laboratory Administrators
- Medical Technologists
- Medical Directors
- Genetic Counselors

Course Location

Seattle Children's Research Institute
Jack MacDonald Building
1900 9th Avenue
Seattle, WA 98101

Call for Posters

Please share your utilization management experiences by submitting a poster abstract, maximum 500 words. Suitable posters include case series, retrospective and prospective studies highlighting utilization management interventions or process changes – successes and failures are encouraged. Please submit abstracts by March 1, 2015 to: plugs@seattlechildrens.org. *Submissions will be reviewed by the planning committee and you will be notified of the outcome by April 15, 2015.*

Parking (Rates subject to change without notice.)

The Jack MacDonald Building Parking Garage is located on Stewart St. between 9th Ave. and Terry Ave. Clearance is 6'9". When coming south on Stewart St. (which is one-way), take the first alley entrance on the right hand side, just past Terry. There will be a "Diamond Parking" sign. Please note the garage is available on a first-come, first-served basis. Current rates:

- 3-4 hrs \$18
- 4-6 hrs \$22
- 6-8 hrs \$25
- 8-24 hrs \$30

Stewart Place Parking Lot: 1010 Stewart St. The lot is bordered by Stewart, Boren, Virginia & Terry. The entrance to the Jack MacDonald Building is located on 9th Ave. between Stewart and Virginia.

Travel Information

- From SeaTac Airport: Take light rail to the Westlake stop (last stop on route)
Central Link Light Rail: <http://www.soundtransit.org/Schedules/Central-Link-light-rail>
- From downtown hotels: Walk, cab or take the streetcar to hotel
South Lake Union Streetcar: <http://www.seattlestreetcar.org/slu.htm>

Lodging (We have limited room blocks and conference rates at the following.)

- Mayflower Hotel - \$199/night (free Wi-Fi)
405 Olive Way
Seattle, WA 98101
 - Must book by: June 3, 2015
 - Reservations: 1-800-426-5100
 - Identify yourself as: "Seattle Children's PLUGS Summit"

- Hotel Andra - \$239/night (free Wi-Fi)
2000 4th Ave. (10 minute walk to conference space)
Seattle, WA 98121
 - Must book by: June 3, 2015
 - Reservations: 1-800-448-8600
 - Identify yourself as: “Seattle Children’s PLUGS Summit”

Course Objectives

Participants will be able to assess and utilize best practices to:

- evaluate strategies for decreasing test order errors;
- analyze a specific utilization management problem and select an appropriate strategy for addressing that problem and how to implement that strategy;
- identify areas to partner with insurance companies to improve test utilization management
- develop systems to improve insurance preauthorization processes

Course Planners

Michael Astion, MD, PhD

Medical Director, Laboratories, Seattle Children’s Hospital; Clinical Professor, UW Dept of Laboratory Medicine

Bonnie Cole, MD

Pathologist, Seattle Children’s Hospital; Clinical Assistant Professor, UW Dept of Pathology

Jane Dickerson, PhD, DABCC

Co-Director, Chemistry Laboratory and Associate Director Reference Laboratory Services, Seattle Children’s Hospital; Clinical Assistant Professor, UW Dept of Laboratory Medicine

Jessie Conta, MS, CGC

Genetic Counselor Supervisor, Seattle Children’s Hospital

Darci Sternen, MS, CGC

Genetic Counselor, Seattle Children’s Hospital

Shannon Stasi, MS, CGC

Genetic Counselor, Seattle Children’s Hospital

Monica Wellner, BS

Manager of Specialty Laboratories, Seattle Children’s Hospital

Nitasha Kumar, MBA

Course Coordinator, and Business Development Specialist, Seattle Children’s Hospital

Kathie Kohorn, MA

Program Manager, Continuing Medical Education, Seattle Children’s Hospital

Accreditation

Seattle Children’s is accredited by the Washington State Medical Association to provide continuing medical education for physicians.

Seattle Children’s designates this live educational activity for a maximum of *10.25 AMA PRA Category 1 Credits™*. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

This activity meets the criteria for up to 10.25 hours of Category 1 CME credit to satisfy the relicensure requirements of the Washington State Medical Quality Assurance Commission.

Category 1 CEUs are offered to all genetic counselors attending the conference. A nonrefundable payment of \$25.00 will be collected upon arrival.

Seattle Children’s Hospital is approved as a provider of continuing education programs in the clinical laboratory sciences by the ASCLS P.A.C.E.® Program.

Acknowledgement

A special thanks to the Pacific Northwest Section of the American Association for Clinical Chemistry (PNW-AACC), PreventionGenetics (PG), NextGxDx (GeneConnect) for their unrestricted educational grants in support of this event.

PROGRAM

Thursday, June 25th, 2015

- 7:00 am** Continental Breakfast and Sign-In
Welcome slide show and trivia questions about PLUGS
- 8:15 am** Welcome and Opening Remarks
Michael Astion, MD, PhD
- 8:30 am** OPENING ADDRESS: The Insurance Industry Perspective on the Future of Laboratory Utilization Management
Michael Graf, MS, CGC
- 9:15 am** KEYNOTE: Bringing Value to Healthcare: The Kaiser Experience
Tom Hickey, MD
- 10:15 am** BREAK
- 10:30 am** Optimizing Your Institution's Utilization Management Committee
Jim Hernandez, MD
- 11:30 am** War on Wheat: What We Learned about Testing Algorithm Development
Marilyn Hamilton, MD, PhD
- 12:30 pm** LUNCH (provided)
- 1:30 pm** PANEL: Utilization Management Dilemmas – Bring Your Favorite Case
Kevin Foley, PhD, DABCC
Chris Miller, MS, CGC
Julie Rousseau, MS, CGC
Rob Carpenter, MS, MT
Jane Dickerson, PhD, DABCC
- 2:45 pm** BREAK
- 3:00 pm** Tips for Managing Difficult UM Conversations with Physicians and Other Providers
Jessie Conta, MS, CGC
Darci Sternen, MS, CGC
Christina Zaleski, MS, CGC
- 3:30 pm** How to Use Insurance Preauthorization and Collaboration to Drive Quality Improvements in Your UM Program
Jodie Vento, MGC, CGC
- 4:30 pm** ADJOURN
- 6-8:00 pm** Welcome Reception and Dinner

Friday, June 26th, 2015

- 7:45 am** **Optional Tour:** Seattle Children's Laboratory (24 person limit, reservation required)
- 7:45 am** Transport from Hotel to Seattle Children's Laboratory
 8:15 am Continental breakfast
 9:00 am Tour Seattle Children's Laboratory
 10:30 am Transport from Seattle Children's back to Conference Room
- 11:30 am** **Making the Grade: Provider Report Cards**
 Kim Riddell, MD
- 12:30 pm** LUNCH (provided)
- 1:30 pm** **Low, Medium, and High-Technology UM Solutions That You Can Implement NOW.**
 Bobbi Pritt, MD
 Brian Jackson, MD
- 3:00 pm** **The Future of PLUGS**
 Michael Astion, MD, PhD
- 4-5:45 pm** **CLOSING RECEPTION**

Presenters

Michael Astion, MD, PhD

Seattle Children's Hospital; University of Washington

Robert Carpenter, MS, MT

Children's Hospital Colorado

Jessie Conta, MS, CGC

Seattle Children's Hospital

Jane Dickerson, PhD, DABCC

Seattle Children's Hospital; University of Washington

Kevin Foley, PhD, DABCC

Kaiser Permanente

Michael Graf, MS, CGC

CareCore National

Tom Hickey, MD

Kaiser Permanente

James Hernandez, MD

Mayo Clinic

Marilyn Hamilton, MD, PhD

Children's Mercy Kansas City

Brian Jackson, MD

ARUP Laboratories; University of Utah

Chris Miller, MS, CGC

ARUP Laboratories

Bobbi Pritt, MD

Mayo Clinic

Kim Riddell, MD

Group Health

Julie Rousseau, MS, CGC

Claritas Genomics

Shannon Stasi, MS, CGC

Seattle Children's Hospital

Darci Sternes, MS, CGC

Seattle Children's Hospital

Jodie Vento, MGC, CGC

Children's Hospital of Pittsburgh;
University of Pittsburgh

Christina Zaleski, MS, CGC

PreventionGenetics

REGISTRATION

PLUGS[®] Summit 2015

Course Fee: (includes catering, instructional materials and CME credit):

	<u>Early Rate by 4/1/15</u>	<u>After 4/1/15</u>
PLUGS Members	\$500	\$600
Standard Registration	\$550	\$650

Online registration ONLY at: <http://www.regonline.com/PLUGS2015>

You must pre-register online; there is no registration at the door.

NOTE: Online registration includes sign-up for the following. Please be sure to select these options if you wish to attend:

- Thursday night dinner (complementary with registration)
- Seattle Children's Lab tour (limited to first 24)
- **PRE- REGISTRATION REQUIRED by 12 pm PST June 20, 2015.**

Cancellation Policy

Once your registration has been processed, requests for cancellations will be made, minus a \$50 processing fee, up to June 1st, 2015. No refunds will be issued after that date.

Contacts:

For registration: Kathie Kohorn at Kathie.kohorn@seattlechildrens.org
(206) 987-5379

For hotel or other logistics: Nitasha Kumar Nitasha.kumar@seattlechildrens.org
(206) 987-3361

PLUGS (Pediatric Laboratory Utilization Guidance Services) Website:
<http://seattlechildrenslab.org/PLUGS>